

January 2017

Front Matter: Volume 5, Number 1

Internet Learning
American Public University System

Follow this and additional works at: <http://digitalcommons.apus.edu/internetlearning>



Part of the [Online and Distance Education Commons](#)

Recommended Citation

Learning, Internet (2017) "Front Matter: Volume 5, Number 1," *Internet Learning*: Vol. 5 : Iss. 1 , Article 1.
Available at: <http://digitalcommons.apus.edu/internetlearning/vol5/iss1/1>

This Article is brought to you for free and open access by the ePress Journals at DigitalCommons@APUS. It has been accepted for inclusion in Internet Learning by an authorized editor of DigitalCommons@APUS. For more information, please contact digitalcommons@apus.edu.



Internet Learning Journal
Volume 5, Number 1 - Fall 2016/Winter 2017
© 2017 Policy Studies Organization

TABLE OF CONTENTS

Letter from the Editor 5
Kathleen Tate, American Public University System

ARTICLES

Online Graduate Course Evaluation from both Students' and Peer Instructors' Perspectives Utilizing Quality Matters™ 7
Kyunghbin Kwon, Frank R. DiSilvestro, and Marjorie E. Treff, Indiana University–Bloomington

An Academy Customer Experience Benchmark Observation 17
Erik Bean, University of Phoenix

We are the Campus: Using the University of Edinburgh's Manifesto for Teaching Online to Provoke Dialogue about Online Learning in the US 33
Nancy Heath, American Public University System

FROM THE FIELD

3 Questions for an Online Learning Leader 41
Featuring Tanya Joosten, University of Wisconsin-Milwaukee

Teaching like a Journalist Thinks 47
Michael Saville Howarth, Middlesex University

BOOK REVIEWS

A Review of Minds online: Teaching Effectively with Technology 67
Amanda Butler, Bartow County, Georgia

MEDIA REVIEWS

Positive Behavior Support Technology 71
Gregory C. Mandalas, Pennsylvania



Editors and Editorial Board

Editor-in-Chief	Dr. Kathleen Tate, <i>American Public University System</i>
Associate Editors	Dr. Patricia Campbell, Dr. Melissa Layne, Dr. Jennifer Douglas, and Karen Srba, <i>American Public University System</i>
Managing Editor	Daniel Sandoval Gutierrez, <i>Policy Studies Organization</i>

Editorial Board

Lev Gonick, <i>Case Western Reserve University</i>	Mike Howarth, <i>Middlesex University</i>
Kitayu Marre, <i>University of Dayton</i>	Tarek Zoubir, <i>Middlesex University</i>
Gary Miller, <i>Penn State University</i>	Jackie Hee Young Kim, <i>Armstrong Atlantic State University</i>
Tony Picciano, <i>City University of New York</i>	Hannah R. Gerber, <i>Sam Houston State University</i>
Boria Sax, <i>Mercy College</i>	Debra P. Price, <i>Sam Houston State University</i>
Peter Shea, <i>State University of New York at Albany</i>	Mauri Collins, <i>St. Rebel Design, LLC.</i>
Karen Swan, <i>University of Illinois</i>	Ray Schroeder, <i>University of Illinois Springfield</i>
Ellen Wager, <i>WCET</i>	Don Olcott, Jr., <i>HJ Global Associates</i>
Lynn Wright, <i>American Public University System</i>	Kay Shattuck, <i>Quality Matters and Penn State University</i>
Sarah Canfield Fuller, <i>American Public University System</i>	Karan Powell, <i>American Public University System</i>
Paul Prinsloo, <i>University of South Africa</i>	John Sener, <i>Senerknowledge LLC</i>
Herman van der Merwe, <i>North-West University: Vaal Triangle Campus</i>	Melissa Langdon, <i>University of Notre Dame, Australia</i>
Ngoni Chipere, <i>University of the West Indies</i>	Kristin Betts, <i>Drexel University</i>
Tony Onwuegbuzie, <i>Sam Houston State University</i>	Barbara Altman, <i>Texas A&M, Central Texas</i>
Molly M. Lim, <i>American Public University</i>	Carmel Kent, <i>The Center for Internet Research, University of Haifa</i>
Clark Quinn, <i>Quinnovation</i>	Carlos R. Morales, <i>President, TCC Connect Campus, Tarrant County College District</i>
Ben W. Betts, <i>University of Warwick, UK</i>	Cali Morrison, <i>American Public University</i>
Tony Mays, <i>South African Institute Distance Education</i>	Jill Drake, <i>University of West Georgia</i>
Robert Rosenbalm, <i>Dallas County Community College District & The NUTN Network</i>	
Carmen Elena Cirnu, <i>National Institute for Research & Development in Informatics, Bucharest</i>	

