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Designing The Military Advanced Distributed Learning System

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Abstract
An Advanced Distributed Learning (ADL) environment needs to be extended beyond technical drivers to pedagogical and organizational dimensions that focus on the interaction between the learner and the learning environment. In fact, effective e-learning resources can not only be used to complement face-to-face education or replace the classroom for distance education, but can also facilitate the integration of student interaction and real-world scenarios into the learning process. The use of highly interactive and virtual resources can support authentic learning where students can relate to and experience real world contexts in their learning. This was the main road that helped us in developing one of the most powerful ADL systems in the military education institution. This experience could be extended to the civilian and corporate realms to serve as a guide in the tentative design of such a system.

KEY WORDS: e-learning, LMS, advanced distributed learning, learning architecture

I. General ADL Environment Architecture

The Advanced Distributed Learning (ADL) Initiative was launched in 1997 as a visible commitment to incorporate into practice the benefits of technology-based instruction, generally referred to as e-learning. The goal of the ADL Initiative is to ensure access to high-quality education, training, and job support, tailored to individual needs and delivered on-demand anytime and anywhere.

The lofty vision of ADL required a new approach to doing business; one based not on a belief of “build it and they will come” but on a belief that sustainable advances in e-learning could be best achieved through cooperative efforts.

The general ADL architecture framework is as shown in Figure 1. To define a business paradigm of the ADL system, we could take into consideration the principles of the Enterprise Architecture Framework. Based on it, it becomes necessary to define the components: Business Reference Model (BRM), Service Component Reference Model (SCRM) and Performance Reference Model (PRM). These will be defined by compiling the results from the first three stages which are described in chapter III. Consequently, the Business Reference Model (BRM) will underline the correct relationship between the organizational requirements of the military educational system (objectives and specific resources) as well as the technical structure of the basic components of an ADL Environment (learning content management system, content repository, educational resources, students, tutors, subject matter experts, instructional designer, etc.)

The Service Component Reference Model (SCRM) is focused on bridging gaps between students’ and tutors’ requirements in relation to the psychopedagogical tools in use.

Performance Reference Model (PRM) targets the continuous assessment tools in performing the educational process based on integrated ADL system components. Basically, what this segment is meant for is identifying those tools by means of
which an ADL environment is perfectly adjustable to real needs in the educational system by assessing results and turning these into requirements.

II. What Do Learners Within An ADL Environment Need?
Many of the e-learning systems developed thus far incorporate features requested by technologists and teachers and are designed from their point of view. This lack of learners’ perspective has led to many Learning Management Systems (LMS) being rejected or being scored low in reviews by the learners.

As in any classroom situation, but especially in distance learning areas, there is conflict between teachers and learners regarding the most appropriate and effective didactical tools used. There is an emphasis on continuous development of existing methods of teaching in the traditional classroom situation in order to maintain the learners’ attention, meet their learning needs, and for them to ultimately achieve the intended outcomes. If this approach is not given equal importance within distance learning activities, some individuals will learn little that can be effectively transferred to the workplace, or even worse, may choose not to complete the course at all.

In military training activities, the situation is made even more difficult than that of civilian training for at least three reasons:

1. The group of learners is very heterogeneous regarding the level of education, background, age, specific professional skills, motivation, IT knowledge, and so on.
2. The instructors come from different domains, with or without didactical experience.
3. There is a large palette of content and training objectives and no standard time for completion of courses (from 1 hour to months).

The e-learning system used to provide distance learning courses must address, in the first instance, the type of features required by the main actors of the learning activity, the learners themselves.
The ADL concept is a new and very productive one from a technical point of view but there are still many areas for improvement, especially in the didactical aspects. One of the sensitive subjects is represented by the methods used to attract the learners and to meet their expectations regarding the distance training environment.

2.1. Putting the learners at the center of the process
Of course any training or learning intervention must be driven by the organization’s objectives. However, the intervention will be much more successful if the learner is put at the center of the process for achieving this. Learning is a journey, which takes time and patience and, most importantly, self-motivation. It is vital that the learning environment is such that it supports students to learn in the best way possible for them as individuals and thus encourage motivation and the stimulus to learn.

Adults have a vast repertoire of experience that can and should be drawn on in order for them to learn effectively and to enjoy the learning experience. It makes sense then, that the existing skills and experience of individuals using the ADL environment should be identified prior to commencement of any learning and that the systems and tools used should be able to support these. A single teaching technique is not suitable for all learners and effective, fulfilling, and successful learning will not take place unless individuals are provided with a variety of different techniques, approaches, and environments.

Hartley identified six key cognitive principles of learning which relate to inferences, expectations, and making connections:

a) Instructions should be well organized.
b) Instructions are clearly structured.
c) Perceptual features are important.
d) Prior knowledge is important.
e) Individual differences are equally important to learning. Each individual has different approaches of learning and cognitive styles.
f) Students require cognitive feedback that provides them with information regarding success or failure.

The approach to ADL thus far has been to look at the capabilities of the system and “fit” the learners into this, as opposed to putting the learners at the center of the process. Hartley’s key principles are unlikely to be fully addressed using this approach.

As mentioned earlier, motivation is a key factor for successful learning and assimilation of knowledge. According to Mexirow’s Charter for Andragogy, adult learners learn through both self-directed learning and learner self-direction (personal characteristics). Learner self-direction centers on the learner’s desire for assuming the responsibility for learning. Based on the premise that the ADL environment does not involve a teacher, it becomes even more important that the design and delivery capabilities of the system, tools, and courses are able to motivate a learner to assume responsibility for their learning. An example of this is having a system which provides students with an individual learning pathway tailored to their identified needs and a comprehensive method of recording results and giving feedback.

2.2. Behavior, attitudes, aptitudes, and knowledge
The most commonly used model for evaluating the learning process is Kirkpatrick's which identifies four levels that need to be measured.

- Reaction of the student—what they thought and felt about the training.
- Learning—the resulting increase in knowledge or capability.
• Behavior—the extent of behavior and capability improvement and implementation/application.
• Results—the effects on the business or environment resulting from the trainee's performance.

Many educators believe that “real” learning takes place when there has been a change in behavior and attitude, though this level can be difficult to measure. However, what is clear is that in order to evaluate the success of any learning intervention, there needs to be a Training Needs Analysis (TNA) carried out prior to training being developed or undertaken. This includes planning and setting up the evaluation process at the outset. In this instance, the TNA is not just to identify gaps in knowledge and skills, but to ascertain the needs of the students within the ADL environment itself. The TNA must include questions around cultural- and country-based differences and similarities as well as those of individual students. It is not good practice, or cost effective, to simply wait to receive the results of evaluation before attempting to “get the system right the first time”.

Questions such as “Why did/do some learners achieve better results than others who have experienced the same programme” should be asked prior to the course ever being rolled out. This means carefully looking at the cohort of learners, their previous experiences, their existing skills, and their needs and building the system of delivery around this knowledge. Often, the lack of success of a course and its learners is due to the lack of a TNA being carried out.

Another element that needs to be considered is timing; there is considerable evidence that if a new skill or behavior is not used within a relatively short time, learning degrades very rapidly. The ADL system cannot be used in isolation or instead of “on the job” training.

According to the Johnson O’Connor Research Foundation, “aptitudes are natural talents, special abilities for doing, or learning to do, certain kinds of things easily and quickly. They have little to do with knowledge or culture, or education, or even interests.” An individual will have their own intellectual ability to learn material sufficiently in order to perform their job role. However, the delivery mode or system used must be able to meet their specific style or need otherwise they will be less successful at learning. This concept is another reason why the learners’ needs within the ADL environment should be identified.

The Oxford English Dictionary defines knowledge acquisition as “involving complex cognitive processes: perception, learning, communication, association, and reasoning”. The real power of distance learning and ADL is the potential to interact with individuals who have a vast variety of experiences to share with others from their own, and perhaps more significantly, other countries and cultures. This needs to be exploited to its full potential to allow for sharing of knowledge.

In the first instance, this project will seek to ultimately bring about the changes identified above, through an in-depth investigation, analysis, and evaluation of the learners’ needs with regard to the system and tools available. Instead of making assumptions as to what the learner needs, or to simply do what the system is capable of doing, it is necessary to ascertain from the learners themselves what they require.
III. Steps In Developing An Integrated ADL System By Leveraging The Learners’ Perspectives

3.1. Learners’ and tutors’ profile
We should bear in mind that adults are very different in the way they acquire knowledge and that a wide array of factors are to be considered as influential in their attitude.

a) Identifying types of users within the military educational environment: Different groups of users within the military will be clearly portrayed by using pre-set assessment criteria, such as age, educational background, skill, competences, and learning styles. It is important to know the array of differences and similarities of learners. We need to make the educational process a student-centered approach, where individuals take responsibility for their own resources and make decisions about how and when to progress to the next stage. This will make the learner process more effective and efficient leading to greater achievement. We need to know who the learners are, what their existing skills and educational background are, and what further assistance they might need. Likewise, tutors need to clearly identify the best training approach required based on the information collected.

b) Identifying educational resources within the military educational systems: A relationship between student’s profiles and educational resources will be traced. The Honey and Mumford learning styles will be considered (activists, reflectors, theorists, and pragmatists) as well as the kinesthetic, visual, and auditory types of learners. All this should be related to the very type of resource in focus for the intended purpose.

c) Selecting the target groups with a view to undergo scientific research on: This will be performed by means of surveys (questionnaires created for this very purpose).

3.2. Investigating educational needs and basic requirements for learners and tutors with a view to military systems educational resources
In order to gather information on military learners’ needs to later relate it to the tutors involved, a questionnaire needs to be designed. Consequently, the following issues are to be considered:

- The would-be learners’ assessment of their previous experience, theoretical approach, and educational background. The purpose at this stage is to see if the would-be learners translate their previous experience within different environments to the military field. If the outcome is positive, then it is an important issue to be considered at the time of Instructional Design.
- The extent to which ADL is a well-known and understood concept in itself.
- A beginner’s expectations in the field, in terms of technicality.
  An in-depth analysis of the gathered information will be performed in relation to initial requirements.

3.3. An evaluation–investigation session for preferences/requirements in real-time situations on existing e-learning components (LMS, content, methods, systems)
By means of these activities, an identification of the expressed options and a correlation with the concept of putting this into practice within already developed systems is in focus. This is a mandatory step in order to remove those requirements which are not sustained by practical reasons for accomplishment. Three different e-learning platforms will be used, with different educational content, on three targeted groups previously
selected. The content will differ both in form (text, multimedia, dynamics, interactivity), standardization (SCORM 1.2, 2004, AICC) as well as providing method (self-paced, linear, sequential). The testing session will be performed on mixed groups (students/tutors) but also performed separately. The table below gives some instructions for accomplishing these steps.

<table>
<thead>
<tr>
<th>Objectives</th>
<th>Actions</th>
<th>Techniques</th>
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</thead>
<tbody>
<tr>
<td>Defining and developing the measurement model</td>
<td>- Definition and organization of methods, algorithms and other aspects of measurement of ADL Environment Enterprise Architecture; - Segregation of educational processes (e.g. studies, courses, lectures, others) to properly survey and evaluate.</td>
<td>- Surveys/questionnaires/organization analysis; - Analysis of important factors related to user profiles, latitude of influence of this factors; - Analysis of known learning evaluation models; - Segregation and definition of educational processes.</td>
</tr>
<tr>
<td>Learner’s and tutor’s profile</td>
<td>- Comparison of content-specific learning objectives; - Define the learner profiles in connection with the content and objectives; - Define the tutor profile; - Define the target groups.</td>
<td>- Analysis of curricula or training programs: National Defense Institutes; NATO and PfP Training centers and schools, other participants.</td>
</tr>
<tr>
<td>Theoretical learner’s and tutor’s needs</td>
<td>Questionnaires</td>
<td>Applied to each target group: newbie e-learning user; experienced learners; tutors; 5–6 countries</td>
</tr>
<tr>
<td>Prove the theoretical needs in the real existing LMS</td>
<td>Compare the “blind” needs with the behavior in the real existing LMS. Compare evaluation tools for every LMS platform</td>
<td>Test the ADL system based on three different LMSs in three different conditions; Ro ADL lab will manage the technical issues</td>
</tr>
<tr>
<td>ADL Environment Enterprise Architecture</td>
<td>Define the BRM; SCRM and PRM</td>
<td>Leverage the results of the steps above</td>
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</table>

**IV. Conclusions**
Designing of an ADL system requires a thorough analysis of the organization and its training needs. On the other hand, it takes a long-term vision so that the system is designed to withstand time, both from a technical standpoint and from the results in training. In this article the author attempted to highlight just one important aspect of the problem - that of system parameters correlating with real needs and profiles of beneficiaries to avoid pre-requisite rejection. Due to rapid developments in technology, technical components of an ADL can be easily solved with minor adjustments, but the systemic component is exclusively operational and organization-specific and requires
special attention. In addition, greater attention must be shown regarding how to build training content and how pedagogical tools are used to develop appropriate educational content specific training objectives.

**About the Author**

**Ion Roceanu** serves as Director of the Advanced Distributed Learning Department, at the “Carol I” National Defense University in Bucharest, Romania.

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